



My Treasure

## My Treasure Facilities Services

....one-stop shop for all your facilities needs!

# THE RESIDENTIAL & CORPORATE FACILITIES SPECIALIST

RESIDENTIAL & CORPORATE CLEANING |  
CARPET & UPHOLSTERY CLEANING | CHAMBERMAID & LAUNDRY |  
WINDOW & JET-WASHING | PAINTING & DECORATION



<b>rare</b>	DIVERSITY RECRUITMENT EXCELLENCE
<i>James Alexander</i> <small>www.jamesalexander.com</small>	ESTATE AGENTS PROPERTY LETTING MANAGEMENT
<b>HUNTERS</b>	Sales • Lettings • Management
<b>tlic</b> <small>teddington lock construction limited</small>	
<b>STRESS</b> <b>3</b> <b>MOVES</b>	<small>We take the stress out of moving</small>



My Treasure Cleaners.....home is where the heart is (part of My Treasure Facilities Services)

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## ABOUT US

We are a group of professional individuals with unrivalled work ethic, commitment and passion for cleanliness with over 15 years of experience across cleaning industry and facilities service.

### OUR CONCEPT

With us, cleanliness is not a chore but a way of life. We believe that cleanliness is next to healthiness; hence we take a lot of pride and have confidence in the exceptional service we provide.

At My Treasure, the customer is king. Our service is our integrity and our integrity is what we treasure. Our philosophy is that home is where the heart is and a property is one of the most valuable investments one can make (asides human capital); hence we don't just clean it, we treasure it for you to give that tranquil and homely feel. Likewise, unlike other firms, we simply quote & charge our clients for the actual job done and not the time spent.

We have a substantial pool of highly professional, reliable and trustworthy service providers as we aim to cater for all your requirements and supply your needs.

Our current service portfolio ranges from basic two-room property to large mansions for private clients and from small-size office to tower of serviced apartments on the executive clients' portfolio. Our service providers are thorough and pay attention to detail, giving as much attention to emptying bins as they do to restoring the sparkle and glitter in the properties we service.

We can't deny that our service isn't cheap, so is the saying that if you buy cheap you're likely to buy twice but we can confidently claim to be the best value for money in the industry and we are always willing to work within our

client's budget. We even go above and beyond our service level agreement and we only stop at whatever makes the client satisfied. We don't take on a job unless we can assure you 100% satisfaction.

While clients satisfaction remains our top priority and at the helm of our affairs, we are constantly reviewing our services to accommodate our clients' needs. Our vision and corporate objective is to eventually become a one-stop shop for all our client's facilities needs as we partner with you in keeping your treasure precious.

We cover all over London and we are committed to serving you better every time with our professional, vetted, insured, hygienic, flexible, friendly and reliable service. We echo the saying that if you are prudent & wise enough to own a property, you are definitely clever & smart enough to treasure it. We invite you to make us your partner in keeping your treasure precious.

## OUR MANAGEMENT TEAM

Temitope Johnson, BA, MBA (HR & Back-End)

Sophie Alichisty (Business Development & Accounts)

Bankky Johnson, BSc (Legal & Management)

Ayo Ogunbekun, BSc (IT & Social Media)

Oladipupo Paul, BA (Marketing & Sales)

Sam Croft (Quality Assurance & Customer Experience)

Lola Akindele-Seriki (Field & Training)

Victor Toyinbo, MSc, MBA (Operations & Corporate)

...The Management

## OUR SERVICES

### RESIDENTIAL/JANITORIAL/ABSENTIA CLEANING

Whether you're looking at cleaning your treasure fortnightly, weekly or more often, we'll provide the perfect service to suit your availability, needs & budget. Our exceptional service providers are highly trusted and vetted professionals and most of our clients who find it difficult to fit 'cleaning' into their busy work and social commitments have engaged our janitorial and absentia (key job) service option in keeping their treasures precious.

### DEEP/EOT/ONE-OFF SPRING CLEANING

If all you want is just a deep house-clean or one-off spring clean or perhaps you are a homeowner, letting agent or private landlord with newly-bought or to-let property, or a tenant at the end of his renting term; our clients are rest assured that their properties will be professionally cleaned to an extremely high standard until the glitter and sparkle is restored.

### CORPORATE & COMMERCIAL CLEANING

Our enormous success in the private client services created a niche in the industry and prospective clients were yearning for us to go beyond residential services. As a result of the successful breakthrough with our concept, philosophy and strategy, we extended our services beyond private clients in 2017 by incorporating corporate and commercial clients. These are property and business portfolio clients (landlords, estate agents, developers, serviced apartments, shops, removal & franchise companies, contractors and offices).

Clients are guaranteed exceptional value, thoroughness and satisfaction in engaging our service and we're even creating a base for educational institutions and councils. Our commercial service extends from regular to periodic frequency and we also partner with firms from other industries to deliver a bundle package to clients. We only partner with reputable

organisations and we believe this is just the beginning of a huge market for us and we are taking every measure to establish our brand in the industry.

## CHAMBERMAID & LAUNDRY SERVICE

Due to high demand, we now provide an elegant washing, drying, tidying and ironing service on site at a competitive rate per hour or as a package. Since its inception, it has been very complementary to our regular cleaning package and the quality of the service we deliver have made it a popular product in our portfolio today.

## CARPET & UPHOLSTERY CLEANING

Our ambience changing service takes our portfolio to the next level and complements our full facilities package. Starting with pre-treatment and sterile clean at 110° to your carpet, rugs, upholstery and even curtains; you are rest assured a new look with breath of fresh air. With the likes of our technicians' many years of experience and expertise, our comprehensive service (carpet and upholstery cleaning) creates an excellent first impression with clients and results in a pleasant serenity at home or work. We assure you an exceptional value for your money.

## PAINTING AND DECORATING

On our facilities service range, we have professionals with many years of experience in the home decoration industry. This expertise varies from vast knowledge of paint texture and mixture and doesn't even stop at the sleekness of interior decoration with a touch of class unless we achieve client's satisfaction. Expect a bespoke service and this simply complements our one-stop centre objective for a complete overall of 'Your Treasure.....'

## WINDOW AND JET-WASHING

We offer specialist window cleaning range including rope-access, ladder to water-pole services, covering both external and thorough internal glass cleaning service.

Our newly added complementary facility service provides a safe and professional pressure-wash for all your essential needs; patio, driveway, entrance (steps & stairs), garden paths. Bricks & paving builds residue and layers of moss over time and tend to be slippery, especially when wet. However, the only efficient and cost-effective solution is pressure washing. We offer jet washing services such as walls & brickwork washing, patio washing, driveway cleaning and garden path cleaning.



# PORTFOLIO (RESIDENTIAL)

## BROMPTON COURT

Bromley BR1 3PS

Contact - David

Bright new contemporary development located in the heart of Bromley North with easy accessibility. This is our first residential and key-job client; we had a weekly cleaning agreement for a 3 bedroom apartment which went on for over 4 years.



Front View (The Block)



Lounge

## SOLENT COURT

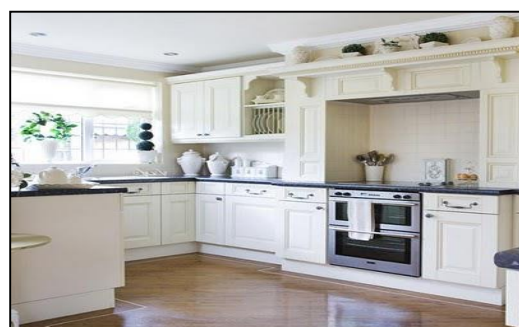
Norbury SW16 4EY

Building Manager - Isaac

This is a contemporary 19<sup>th</sup> century accommodation of over 100 apartments. We are the preferred cleaning supplier to the building on a regular basis and we have cleaning appointments with 10 apartments.



Front View



Kitchen



WILLIAM COURT  
South Norwood SE25 4FG  
Contact - Abi

A newly built residential development in the south of Norwood with a fantastic aerial view of Crystal Palace's Selhurst Park Stadium - we have a fortnightly cleaning contract with a 2-bed apartment in the block and we have been serving this client for over three years now.



The Blocks at Night



Open Plan Lounge

SOME OF OUR PRINCIPAL PORTFOLIO CLIENTS



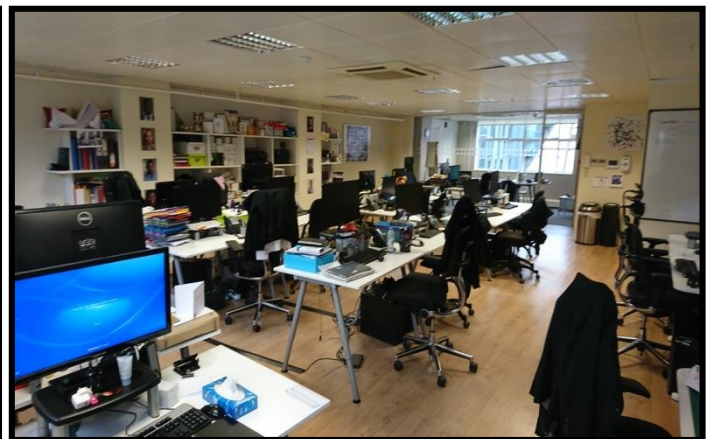
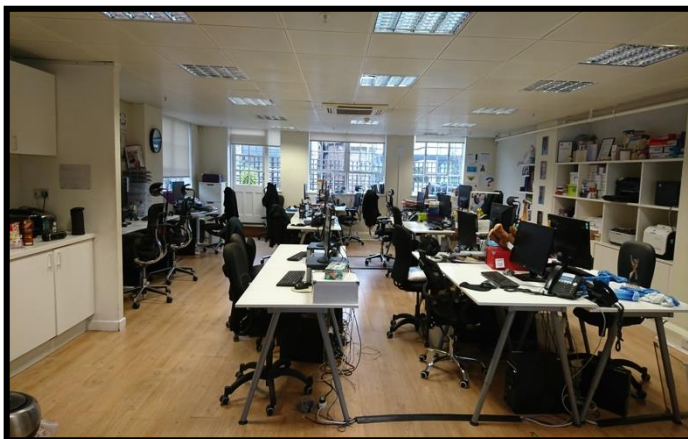
# PORTFOLIO (CORPORATE & COMMERCIAL)

## RARE RECRUITMENT

Farringdon EC1V 0DY

Contact - Caitlyn Cain

One of our high profile clients! The first corporate client we were privileged to serve for over 2 years on a quarterly deep cleaning routine. With an immaculate open plan office and boardrooms across two floors, working in this conducive environment is simply working from home.



# RAM QUARTER DEVELOPMENT

Wandsworth – SW18 1TH

Contact – Concierge

Since its inception in 2018, we have been providing the full range of our exceptional service to residents of the development and acquired a handful of regular cleaning service clients in each block. This has also earned us the privilege to partner with the Ram Quarter community online and we can proudly parade ourselves as their main recommended cleaning company.



# WIMBLEDON SYNAGOGUE

Queensmere Road SW19 5QD

(c/o TL Construction Ltd)

Project Manager - Adrian Claugher

This beautiful newly-refurbished temple was originally completed in 1953 and restored in Sept 2016. One of our corporate service contract, we were awarded the after-built contract to clean this magnificent development in the heart of Wimbledon.

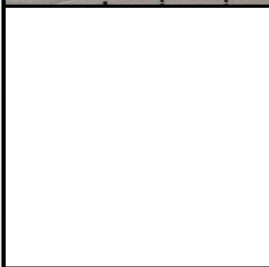


# THE OXYGEN APARTMENTS

Royal Victoria Docks – E16 1BL  
(c/o Oxygen Property Management)

Contact – Concierge

The Oxygen Apartments is one of our first and well established connect in Docklands. We started off engaging some residents with our regular cleaning services before the quality of our service got noticed and we were adopted by the Oxygen Property Management as a contractor for all manner of cleaning services (end of tenancy, after-builders cleaning, carpet & floor maintenance etc.) in the building and the privilege to deliver the same to other developments that are managed under their scheme.



BELSIZE PARK  
Belsize Park NW3 4DX  
(c/o Warwick Estates)

Building Director – Darya Mohtashemi

We have been partnering with this fantastic property management for some years now in providing a comprehensive communal service for one of their clients in Belsize Park. This includes regular weekly cleaning, bi-annual deep cleaning, carpet/wheelie-bin/shed cleaning, as well as ad-hoc window cleaning & patio jet-washing.



# PRICING

## MY TREASURE QUOTATION (subject to location, size & frequency)

### REGULAR CLEANING - Daily, Weekly, Fortnightly & Monthly service charges

#### **WE COVER ALL OVER LONDON & SUBURBS**                      **RATES FROM**

Studio Flat	£27
3 x Rooms (Kitchen, Washroom and Lounge)	£32
1 x Bedroom Property (4 Rooms)	£34
2 x Bedroom Property (5 Rooms)	£40
3 x Bedroom Property (6 Rooms)	£45
4 x Bedroom Property (7 Rooms)	£49
5 x Bedroom Property (8 Rooms +)	£56

#### Deep/Spring/EoT/Empty Property Cleaning:

From: 1 Bed Property (£199), 2 Bed (£249), 3 Bed (£299), 4 Bed (£349), 5 Bed (£399) - subject to assessment (materials & equipment inclusive)

#### Chambermaid | Laundry | Corporate | Carpet & Upholstery Cleaning Services | Window & Jet-washing | Painting & Decorating Services:

Subject to property assessment + clients' requirement

#### Extras:

- \*Complete Oven Deal (From £99)      \*Complete Appliances Deal (From £199)
- \*Upholstery Treatment (From £75)      \*Carpet & Floor Cleaning (From £50)
- \*Company Materials & Equipment                      15% of Service Charges
- \*Vacuum Cleaner, Mop, Bucket and Materials are to be provided by client, hygiene is priority (regular cleaning appointments only)

### **SPECIAL OFFERS**

- \*Half price 'Initial Deep Clean' when you sign up to 6 months term on our regular cleaning service
- \* 1/2 price on 'Full Oven Service' add-on for regular appointments

**Check us out!**

(The good thing is we already serve some of your neighbours)  
Have a question! Just connect with us online instantly via **Live Chat!**

# POLICY

## VETTING

Our service providers are thoroughly vetted before they are allowed to carry out any service; this is part of our commitment to our clients' security, safety and peace of mind. In all cases, our service providers are to use a hi-vis vest & present the client with a form of identification whenever they are to call at a job. This is part of our general security practice; however we do recommend that the client should always check with the office if in any doubt.

## INDEMNITY

In order to ensure our clients' peace of mind, service providers supplied by us for your service have appropriate indemnity cover. We require that they have an insurance policy (PLI) against any unforeseen accident at work before we take them on.

## CLIENT CATEGORISATION

We have different categories for our clientele as listed below: We often assess your treasure over time and based on feedback from our service providers, we tend to recommend a more suitable package to complement your treasure.

GRADE A\* - Executive Bespoke Partnership (Supreme platinum hygiene)

GRADE A - Daily Elegant Maintenance (Exceptional gold hygiene)

GRADE B - Wkly/3ce-monthly Proactive Maintenance (Keeping it clean)

GRADE C - Fortnight Reactive Maintenance (Cleaning after dirt)

GRADE D - Monthly Aggressive Maintenance (Thorough cleaning)

GRADE E - One-off/Spring Maintenance (Deep descale cleaning)

GRADE F - Ad hoc Service (End of tenancy/After-builders cleaning)



## CORONAVIRUS COMPLIANCE

Since the pandemic, we are religiously following all the safety and hygiene measures in delivering our services and duty of care to both our clients and service providers. Our cleaning specialists are healthy professionals with adequate health & safety knowledge, well-equipped with the right PPE for the job and compliant with every measure in place for everyone's safety.

### GUIDELINES

#### STANDARD CLEANING IN DETAILS

##### Lounge / Bedrooms / Common Areas

- Dust all reachable areas
- Wipe down all touchable surfaces
- Wash mirrors & glass fixtures
- Vacuum & clean all floors (carpet & hard)
- Empty bins

##### Bathrooms

- Wash & wipe down toilet & basin
- Wash & sanitize bath/shower & sink
- Wash mirrors & glass fixtures
- Dust all reachable areas
- Vacuum & mop the floor & empty bins

##### Kitchen

- Wash kitchen sink, drain, & dirty dishes
- Wipe down exterior of shelves, cupboards and drawers & appliances
- Wipe down exterior/surface of all electrical appliances
- Dust all reachable areas
- Vacuum & mop the floor & empty bins

## MATERIALS & EQUIPMENT RECOMMENDATION

Spray Mop & Vacuum cleaner

Multi-purpose Cleaning Spray

General Chrome Polish

Floor Cleaner (Astonish Floor Polish - Orange and Sandalwood)

TV/Screen/ Glass/Mirror Cleaner

Window & Glass Wiper or Squeegee blade

Marigold's / Gloves, Bin Liner & Air-freshner

Mr Muscle Platinum Bathroom (Tough Soap Scum Removal)

Mr Muscle Platinum Kitchen (Tough Grease Removal)

Cillit Bang (Turbo Power Cleaner)

Micro Fibre Cloths

Oven Brite (only applicable for Oven service)

Spirit of Salt (Applicable during end of tenancy cleaning)

## PLEASE NOTE

- We can't deny that we are not cheap, but please remember; if you buy cheap you are likely to buy twice! Just give us a chance and be the judge!
- Payment options are preferably bank transfer, standing order or via PayPal.
- You'd be assigned/assured a steady & constant service provider that is dedicated to your apartment.
- Most of our packages are bespoke to fit respective client's needs based on assessment of the property and individual requirement.

# TESTIMONIALS

## WHAT OUR CLIENTS SAY

"Thank you, the client was satisfied and we are impressed with the quality of your service".

**Window, Carpet & Upholstery Client (Contract)**  
Adrian Claugher – General Manager  
Teddington Lock Construction Limited (Middlesex)

"Our team always looks forward to an office deep clean by My Treasure. They make it a clean and lovely environment to work in. We are very grateful for their dedication to keeping our office looking great and exceptional customer service".

**Corporate Client (Quarterly)**  
Caitlyn Cain – Office Administrator  
Rare Recruitment (Farringdon)

"Superb service from My Treasure Cleaners - amazing attention to detail - thank you"!

**Twice-Weekly Cleaning w/Chambermaid Service**  
Fenella Schreiber  
Sydenham

"If you try My Treasure, you won't go elsewhere, and that's the truth. Thanks for helping keep my home precious".

**Ad-hoc Deep Cleaning Client**  
Mohammed Akhtar  
Oxford Circus/Hyde Park

"Great service from My Treasure Cleaners, my service provider is great and always does a fantastic job".

**Twice-Weekly Cleaning w/ Chambermaid & Laundry Services**  
Yousef Assi  
Wandsworth Town

"The service is absolutely fantastic. If you thought you had a cleaner before, you will be amazed at the high quality of service you receive from My Treasure Cleaners. I'd thoroughly recommend the service".

**Fortnight Residential Cleaning Client**  
George Taylor  
Tooting Bec

"You guys make my house sizzle every time! I don't mind if I could pay less but can't fault your quality and standard though, worth every penny".

**Serviced Apartment | End of Tenancy Cleaning Client**  
Pam Baker  
Harrow

"I'm always pleased with the service delivered by My Treasure... I worry about touching anything to undo all the hard work! Everywhere looks neat and tidy, the bed is freshly made and it's always a relief to see freshly ironed shirts hanging in the wardrobe for the week ahead. I would certainly recommend My Treasure for keeping your home in order".

**Fortnight Chambermaid & Laundry & Cleaning Client**  
Jon Morgan  
Wandsworth

"My Treasure Cleaners has been taking care of our communal cleaning in NW3 for the past few months. We are extremely happy and satisfied with the service. They are very detailed oriented and professional, overall very reliable and highly recommended".

**Weekly Communal Cleaning Client**  
Dr Emiliano De Cristofaro  
Belsize Park

"I can highly recommend My Treasure cleaning services! They always provide excellent results even with challenging circumstances.... The team are always friendly and entertaining if you meet them".

**HMO Residential Cleaning Client**  
Kevin Doig  
Docklands

"We've been using My Treasure Cleaners for the last six months - they have been excellent. Our cleaner is diligent, reliable and leaves the place spotless. I'd highly recommend using this service".

**Fortnight Cleaning Client**  
Amy Ballard  
Wandsworth

"Working with My Treasure has been great, not only saves me time but means that I know that I will be happy with the standard of the clean every time. I use them for deep cleans, weekly cleans and I have also used the business services for deep cleans for my office. I have recommended them to a number of friends who have also been impressed with the service".

**Weekly Residential Cleaning Client**  
Kura Dione-Warren  
Mitcham



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*.... one-stop shop for all your facilities needs!*

RESIDENTIAL & CORPORATE CLEANING |  
CARPET & UPHOLSTERY CLEANING | CHAMBERMAID & LAUNDRY |  
WINDOW & JET-WASHING | PAINTING & DECORATION

## *My Treasure Cleaners*

*...home is where the heart is*

REGULAR/PERIODIC CLEANING | DEEP/END OF TENANCY/SPRING CLEANING |  
JANITORIAL/KEY-JOB CLEANING | DOMESTIC & COMMERCIAL CLEANING |  
GLASS, FLOOR, PATIO, DECKING & SOFA CLEANING

# CONTACT US

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